Help members make informed choices and save money on health care.

With UnitedHealthcare Choice HMO members choose from any health care professional in the network, including specialists, without a referral or selecting a primary care physician (PCP). Since Choice is a network-based product, members can access care from any of over 1,000,000 network providers.[1] There is no coverage outside the Choice network, except in the case of an emergency.

A better value. An easier choice.

Finding the best value when searching for a doctor can be complicated for consumers. UnitedHealthcare plans offer a simple solution: When a member chooses a Choice network provider, they're receiving the greatest value from their benefit plan and often times save money. Members simply need to look for a provider on **myuhc.com®** or the UnitedHealthcare® app to receive the greatest value for their benefits.

How we help your employees choose the care that's right for them.

UnitedHealthcare helps deliver access to the resources and personal support your employees may need on our member website **myuhc.com.** Easy-to-use tools can help employees:

- Find UnitedHealth Premium® designated physicians who meet criteria for quality and and cost-efficienct care, and are identified with the two heart symbol. ♥♥
- Estimate the costs of specific services ahead of time.
- Discuss treatment options with a physician.
- Manage their claims.

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UnitedHealthcare®

Why Choice?

Choice provides members with the benefits of a UnitedHealthcare plan, along with other useful options designed to help them lower their out-of-pocket health care costs. They have access to a large national network; cost estimating tools and information on our member website, **myuhc.com** and the UnitedHealthcare app; and quality outreach, advocacy and wellness programs. Other plan features include:

- Preventive care is covered at 100%, in network.
- Specialist visits without a written referral.
- National network of more than 1,000,000 doctors and nearly 5,700 hospitals.[1]
- Prescriptions can be filled at more than 67,000 pharmacies nationwide.

Additional services available to all Choice plan members.

Virtual Visits.

- See and speak to a doctor anywhere, anytime on a mobile device or computer.[2]
- Doctors are able to diagnose a wide range of nonemergency medical conditions and prescribe medications. If needed, a prescription can be sent to a local pharmacy.[4]
- No appointment is necessary - and a visit usually takes less than 20 minutes.[3]

On-the-go access to health plan and claims information with the UnitedHealthcare app

- Access your health plan ID card.
- Find care and costs, including virtual care.
- Review and manage claims.
- Estimate costs before getting care.
- Access pharmacy information.
- Review your plan information, including deductibles and copays/coinsurance.

Customer Service.

Our Customer Service professionals answer questions and help callers.
Members simply call the toll-free member number on their health plan ID cards.

To learn more about Choice plans, please contact your UnitedHealthcare representative.

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[1] UnitedHealthcare Employer and Individual network statistics, ending Q1, 2020.

[2] Data rates may apply.

[3] Average times based on monthly data reports from Virtual Visits providers.

[4] Certain prescriptions may not be available, and other restrictions may apply.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under Find Care & Costs section.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. UnitedHealthcare also covers other routine services, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com®. You should always visit myuhc.com for the most current information. **Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians.** You should also discuss designations with a physician before choosing him or her. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician. Please visit myuhc.com for detailed program information and methodologies.

This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact your broker or UnitedHealthcare sales representative.

Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations.

The UnitedHealthcare® app is available for download for iPhone® and Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Copayments are the charge or set dollar amount that members are required to pay for certain services per their benefit plans. In addition to office visit copayments, members may also be responsible for copayments when they visit a facility or hospital. Facility and hospital copayments are in addition to the calendar-year/policy-year deductible and coinsurance. Facility and hospital copayments do not apply to the deductible and continue to apply after the deductible is satisfied. These copayments may be referred to in plan documents as "per occurrence copayments" or "per occurrence deductibles."

Health Plan coverage provided by UnitedHealthcare of South Carolina, Inc.

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